



**Healthcare Leadership Network**  
*of the Delaware Valley*

## **MEMBER SPOTLIGHT – Melissa Fox**



Melissa Fox currently serves as the Chief Operating Officer for Robins' Nest Inc. where she oversees the operational and programmatic excellence for an agency which includes over 80 programs throughout 10 counties in New Jersey. Robins' Nest is a family services agency which provides evidence-based programming in child welfare, prevention, juvenile justice, outpatient mental health, crisis services, substance use disorder treatment, and supportive housing programs. Fox has had a distinguished 20+ year career leading innovations in healthcare operations management within various organizations including Federally Qualified Health Centers, Healthcare for the Homeless, Behavioral Health, Home Care and Hospice. She has been featured for her work within diverse healthcare environments and has served as an expert speaker on panels addressing the importance of data in driving innovations within the healthcare setting. Fox is a member of the American College of Healthcare Executives as well as the Medical Group Management Association, and has conducted presentations for organizations including the National Healthcare for the Homeless Council, National Nursing Centers Consortium, Philadelphia Social Innovations Journal, and the Health Center and Public Housing Symposium.

### **Why I enjoy volunteering with HLNDV:**

I currently volunteer with the Communications and Diversity committees, which has been absolutely rewarding so far. It's given me the opportunity to meet other like-minded professionals and explore ways to support the growth and development of our industry. These committees consist of people who are already quite busy in their "day jobs", but who still prioritize helping and strengthening other professionals. There is much work to be done, so I consider it an honor to be able to help move the ACHE vision forward.