



Official ACHE Chapter  
Serving Southeastern Pennsylvania,  
Southern New Jersey & Delaware



HEALTHCARE LEADERSHIP NETWORK  
of the Delaware Valley

# Letter from the President

Dear Healthcare Leaders and Friends of HLNDV,

On behalf of our Board of Directors, I am pleased to present our 2022 Healthcare Leadership Network of the Delaware Valley (HLNDV) Annual Report. HLNDV is the local chapter of the American College of Healthcare Executives (ACHE), serving Southeastern Pennsylvania, Delaware, and Southern New Jersey.

The past year saw HLNDV continuing to innovate and tune into member and community needs to provide value to our members, friends, and sponsors in many ways. Following our strategic plan with the priorities of Evolving Leadership Conversation, Inclusive Engagement, and Lifelong Development, we advanced the collaborative work of advancing the mission of the chapter. This report highlights this and details the work of our Board members, leaders, and committees.

In 2022, our Career Development Committee (CDC) provided opportunities to advance as a leader, including our successful chapter-led preparatory program for the ACHE Board of Governors Exam, which is a key aspect of helping members achieve Fellow status. The CDC also enabled members to connect with a mentor, engage as Early Career healthcare leaders with the chapter, receive recognition for outstanding contributions in the field, and to give back via local volunteerism. Our Academic Relations Committee fostered connections with students through Higher Education Network schools and encouraging them to take advantage of HLNDV programs and connections including the chapter's annual case competition.

Our Membership Committee linked to our members and regional healthcare organizations with outreach and stayed connected to changing member needs in the shifting environment. The Diversity, Equity and Inclusion Committee launched the first-ever chapter diversity and inclusion survey and challenged us to grow as leaders and colleagues. Our Communications Committee spearheaded development of a new website and kept us informed via our newsletter and social media as well as this annual report.

Our Events and Education Committee continued to innovate to ensure HLNDV members and the healthcare community could access education and networking in virtual and hybrid events, once again identifying a thematic focus for each season of the programmatic year. In 2022, HLNDV held its first in-person programmatic event since early 2020. The Delaware Local Planning Council convened successful events and added to the ways to participate in the life of the chapter. Our Sponsorship Committees and Volunteer Coordinator also supported volunteers and both existing and new sponsors to enable us to do all that we do as a chapter across the communities we serve.

Our Board continues to steward the chapter's resources and ensure continuity and strategic direction toward effectively delivering on our mission. To that end, we continue to evolve our Board toward better representation of the healthcare field in our region. Additionally, the Finance Committee conducted our first-ever external review of our financial policies and procedures to ensure alignment with best practices of stewardship and effective operations.

Significantly, our Regents continued their efforts to promote the value of ACHE to our local scholars in the healthcare management fields and to connect us to ACHE on the national level, which helps drive our strategy and enrich our local presence.

I would like to extend my thanks to all of you who continue to serve as leaders in our local healthcare region as well as regionally and nationally. Our chapter and ACHE are fortunate to have your combined knowledge and input. As we move into 2023 and beyond, we look forward to meeting your ongoing professional needs by serving as your local ACHE chapter.



**Carey H. Gallagher, MBA, FACHE (she/her/hers)**  
President, Healthcare Leadership Network of the Delaware Valley

# Regent's Report



My third and final year as ACHE Regent for Southeastern Pennsylvania and Southern New Jersey proved to be both exciting and rewarding as we migrated out of the pandemic and engaged in more in-person networking opportunities and educational events. I am grateful for the opportunity to have served the College and its Members and Fellows, and I would like to take this opportunity to thank all our ACHE and HLNDV Chapter Members, especially our HLNDV Chapter Board members, for your dedicated leadership to HLNDV, ACHE and our healthcare profession. Below is a summary of my accomplishments during the 2022-2023 term:

- Attended ACHE Congress **in person** in March 2023, including our esteemed Gibson's Dinner
- Attended virtual quarterly District 1 Governors' meetings with ACHE Leadership and Regents.
- Actively participated with HLNDV's Diversity, Equity, and Inclusion (DEI) Committee and supported the development and implementation of a DEI survey of the HLNDV membership.
- Engaged with Temple University, one of ACHE's Higher Education Network (HEN) schools in virtual visit. These HEN visits introduce students to ACHE and encourage them to join the College as Student Members, as well as introduce them to HLNDV and encourage them to engage with the Chapter, which is dedicated to their professional growth and lifelong learning.
- Conducted a virtual visit with faculty and students at West Chester University, a prospective HEN school.
- Served as a case competition judge at the University of Scranton.
- Mentored two early careerists throughout the year.
- Supported coordination and facilitation of CEO sessions for the HLNDV Board Members to engage with senior-level leaders in the region and to gain insight into how the Chapter can support the professional growth, development and lifelong learning of HLNDV members, most of whom are mid-careerists.
- Co-hosted our annual Breakfast with the ACHE Regents **in person** with David Tam, MD, FACHE, Regent for Delaware at a fantastic new venue at the University of Delaware.
- Participated in a site visit at Penn Health by a contingent of health administration MD students from Peru in conjunction with DeSales University.
- Onboarded our new ACHE Regent, Danielle Werner, FACHE.

The 2022-2023 membership year has been an incredibly exciting and fulfilling end to my term as your ACHE Regent. Thank you all for your dedication, service, and membership in ACHE. I encourage you to become active in the HLNDV Chapter and the College if you are not already, and I recommend that you consider pursuing your ACHE Fellow credential in the coming year if you are eligible. Please let me know if I can assist you in any way along your healthcare journey.



**Michael George, FACHE**

Regent, Eastern Pennsylvania and Southern New Jersey



# Treasurer's Report



## Chapter Financial Status

HLNDV's finances remained solid in 2022 with considerable assets and no outstanding liabilities. As of 12/31/2022, the chapter had \$1,527.76 in cash and \$154,291.61 in investments (money market account and certificate of deposit), yielding total net assets of \$155,819.37.

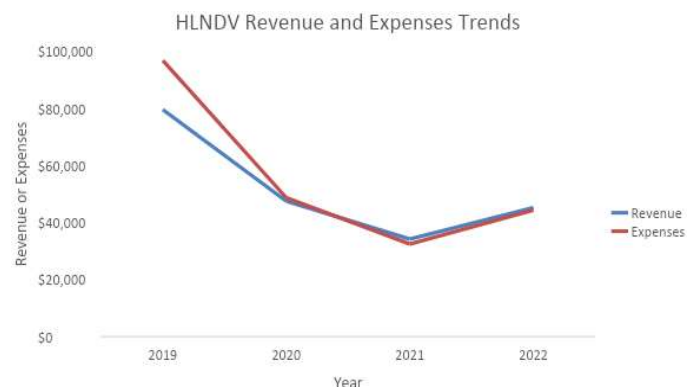
HLNDV had an operating gain of \$842 in 2022. Actual revenue was lower than budgeted revenue by \$7,495, and actual expenses were higher than budgeted expenses by \$8,663. Fortunately, actual revenue was still higher than actual expenses. The result was that revenue exceeded expenses by \$798. Adding the investment income of \$44 to the \$798 yields the operating gain of \$842.

Chapter event expenses drove the higher than anticipated total expenses. These higher than anticipated event expenses occurred because inflation increased venue and catering prices. Rather than charging higher admission to make up for these higher event costs, HLNDV chose to keep ticket prices fixed to encourage attendance at the first in-person events following the COVID-19 pandemic.

The total balance of the I. Donald Snook Education Fund (restricted and unrestricted) was \$49,906 as of 12/31/2022.

## Trends in Chapter Finances Over Time

After two years of decreasing revenue and expenses due to the COVID-19 pandemic, revenue started rebounding in 2022 but did not reach pre-pandemic levels. The figure below illustrates this trend. Revenue and expenses are likely to continue their upward trajectory as HLNDV hosts more in-person programs.



## Consultant Recommendations to Improve Chapter's Financial Processes

In 2022, HLNDV hired Your Part Time Controller (YPTC) as a consultant to review the chapter's financial processes and to make recommendations for improvement. YPTC made the following recommendations:

- Implement QuickBooks or another accounting software to increase transparency and to automate financial reporting.
- Obtain software (e.g., Microsoft Teams) that can serve as a secure, electronic repository for all chapter documents (financial and non-financial).
- Obtain a prepaid card and use it to pay vendors that require credit card payment. This card removes the need for members to pay on a personal credit card and request reimbursement.

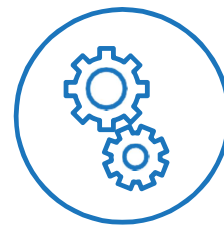
HLNDV will implement these recommendations in 2023.



**Stephanie Finnel, PhD**

Treasurer, HLNDV    [treasurer@hlndv.achechapter.org](mailto:treasurer@hlndv.achechapter.org)

# Academic Relations Report



The Academic Relations Committee (ARC) is committed to promoting and advancing the healthcare profession by connecting with our next generation of leaders – current healthcare management students. ARC serves as a local resource for students and focuses on engaging them through a variety of outreach efforts.

The group had another successful year of student outreach and member engagement. Some highlights include routine communication about chapter events and activities of interest to students. These communications include early career events, networking opportunities, and other ways for students to get involved with the chapter.

The Academic Relations Committee continues to hold the annual Donald Snook student case competition which is open to any student in a healthcare management program. This past year, our fifth annual Student Case Competition was held on June 9, 2022, via Zoom due to the COVID-19 pandemic. We had students from West Chester and Drexel Universities present. In the past we have had students from many different local universities, such as Drexel, Temple, Villanova, Penn, Wilmington, and Scranton. Scholarships were awarded to the first, second, and third place competitors.

We have since reached out to our HEN schools to emphasize the case competition to have students from more universities participate for our next competition which is scheduled for May 2024. The pandemic likely impacted the number of students as participation was smaller than in years past (pre-pandemic).

ARC has assisted the Regent in ensuring the chapter keeps its commitment by visiting each university who is a member of the Higher Education Network (HEN). Last year we completed HEN outreach visits to the following Universities: Drexel, Temple, and West Chester. Many of our other visits were postponed as there has been quite a few mergers and programmatic changes within the Higher Education industry (in general) and with many of our HEN schools. Schools did not visit this year have responded that they are interested in a visit during the 2023 school year.

While the number of visits were less than expected this academic year, this year we conducted our first visit to Temple in many years! We have our previous Regent, Michael George to thank for assisting us in scheduling this visit. Not only was the visit an overwhelming success, but both Academic Relations Co-Chairs were invited to guest lecture for two graduate level courses at Temple because of the HEN visit!

In addition to these initiatives, our new Regent, Danielle Werner, hosted a short introductory call in May with another Regent and the Program Directors from many of the health administration programs in the tri-state area (PA, NJ, DE). We are grateful for her efforts to highlight the importance of ACHE to Program Directors by lending her time and support.

ARC is looking forward to another exciting year of student engagement in 2023!



**Harry D. Holt**, PhD, J.D., MBA



**Merritt Brockman**, DHA, FACHE

Co-Chairs, Academic Relations  
Committee [academicrelations@hlnhv.achechapter.org](mailto:academicrelations@hlnhv.achechapter.org)

## Academic Relations Committee Members

Joan Barnett

Mark Benner

Eric Brenner

Meredith Inniger, FACHE

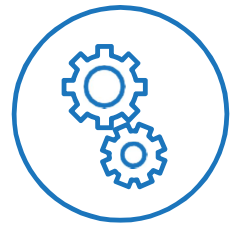
Richard Kedanis

Jackie Orr, FACHE

Shonalie Roberts

Joshua Zissman, FACHE

# Career Development Report



## Community Service Committee summary

The Subcommittee prepared its 1st Annual Community Service Plan. Four areas of focus were identified for sponsored events:

- Food Insecurity
- Children & Youth
- Veterans
- Improvement in Community Health

Plan goals included encourage broad participation of Chapter members; sponsor events that benefit organizations within each of the three Chapter geographies (Delaware, Southeast PA & Southern NJ); make longitudinal commitments to focus organizations; and promote chapter community service activities through social media posts with #HLNDVCares.

## 2022 Events

Children and Youth - Leveling the Playing Field (Sharon Hill, PA): Sorting & organizing donated sports equipment at LPF warehouse; equipment is provided free to schools and sport organizations serving communities in need.

- January 15, 2022 - MLK Day of Service
- October 15, 2022 - Fall 2022 return visit to establish longitudinal commitment.

Blood Donation Drive – Virtual promotion and blood drive participation contest. Contest Participation Prize: Free admission to Annual Meeting (February/March 2022)

## Food Insecurity

June 18, 2022 - SHARE Food Program (Philadelphia region): Loading delivery vehicles with food boxes for seniors

December 8, 2022 - Food Bank of South Jersey (DVHIMSS/HLNDV Holiday event): Collected 125 lbs of canned goods & food items for donation to food bank (Cooperative project with HLNDV E&E Committee)

## Veterans Support

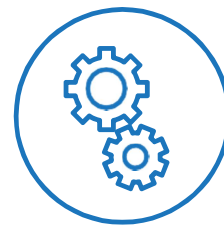
July 7, 2022 – Coatesville VA Medical Center: Interact and serve treats to patients at the Center's "Strawberry Festival"

October / November 2022 - Cards for Veterans project: Prepare & distribute Veterans Day cards to patients at Wilmington (DE) and Philadelphia VA medical Centers (Cooperative project with HLNDV Delaware LPC). In collaboration with E&E committee, attendees at HLNDV Annual meeting contributed to card preparation in addition to virtual card preparation. Note: All events were family friendly.

## Community Service Committee Members

Morris Fansler, LFACHE	Sean Cosgrove
Tammy Huster, FACHE	Donna Walsh

# Career Development Report



## **Mentor Committee summary**

In 2022, we achieved remarkable progress in mentoring initiatives, witnessing a substantial increase in Mentor-Mentee matches, totaling 26—an impressive rise from the previous year's count of 14. Active efforts were undertaken to engage all mentees on our roster, successfully pairing them with suitable mentors. Notably, the number of mentors expanded significantly, showcasing diverse areas of expertise contributed by new volunteers.

Ongoing commitment was demonstrated through the completion of 90-day and 1-year check-ins for existing matches, ensuring the continuity and effectiveness of our mentorship program. Moreover, dedicated strategies were devised and presented in recruitment articles and newsletters to attract prospective mentors, resulting in tangible outcomes.

Enhancements were made to our application process via Survey Monkey, streamlining the interface for both mentors and mentees by eliminating redundant questions. After website modifications impacted accessibility, efforts were made to re-establish functional links to Survey Monkey, ensuring seamless access for applicants.

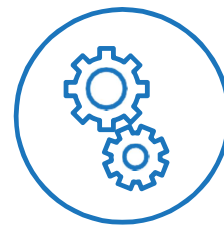
A pivotal moment occurred during our November meeting with the addition of a new mentor, Stu Fine, LFACHE, who enthusiastically contributed ideas for mentor recruitment. Stu graciously volunteered to assist the team in addressing unique mentee needs and highlighted the importance of recruiting retired executives, providing valuable insights for future endeavors.

Looking ahead to 2023, our focus will be on continually increasing monthly applications from new mentees and mentors, fostering a thriving community committed to professional development and mentorship within our chapter.

## Mentorship Committee Members

Steve Brown, LFACHE	Alexander Fischman
Ellen Nassberg, FACHE	Kam Maghazehe
Alice Wilson, FACHE	

# Career Development Report



## Fellowship Advancement Committee summary

The committee orchestrates a structured learning program tailored to assist any member interested in preparing for the ACHE Fellowship advancement exam.

### Achievements/Accomplishments

- The committee effectively organized and conducted two successful cohorts, amassing a total of 46 registered completers (22 in the Fall cohort and 24 in the Spring cohort).
- Notably, there are more than a dozen participants who have reported attaining Fellowship status subsequent to completing the course, with potentially several others who haven't yet reported their achievements.
- All four members constituting the Fellowship Advancement Committee excelled by passing the exam and securing Fellowship status within the year, showcasing their dedication and expertise.
- HLNDV proudly leads with the highest number of members achieving Fellowship status at Congress this year, a testament to our members' commitment and accomplishments.
- The committee overhauled the course structure, shifting from a five-week, weekly delivery model to a condensed and intensive boot camp format spanning two weeks. This reformatting resulted in heightened efficiency, ensured ongoing relevance of the content, and notably amplified participant engagement throughout the entire course duration.

The committee extends its heartfelt gratitude and recognition to the esteemed subject matter experts who generously contributed as presenters for our fifth and sixth prep course cohorts in FY 23. Their invaluable involvement has ensured unparalleled continuity and consistency in delivering our program. We extend our sincerest appreciation to:

- |                           |                              |
|---------------------------|------------------------------|
| - Merritt Brockman, FACHE | - John Maher, FACHE          |
| - Emily Burrell, FACHE    | - Miechele Szkolnicki, FACHE |
| - Stuart Fine, FACHE      | - April Taylor, FACHE        |
| - Robert Hockel, FACHE    | - Danielle Werner, FACHE     |
| - Tammy Huster, FACHE     | - Christine Winn, FACHE      |
| - Diane Juliano, FACHE    | - Lola Osawe, FACHE          |

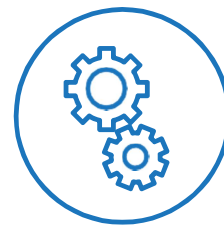
Their expertise and dedication have significantly enriched the learning experience for our participants, contributing to the success and quality of our program.

### Fellow Advancement Committee Members

Marlin Williams	Arva Mustasam
Michael Passanante	Colleen King-McClintock
Meredith Inniger	Earl Walker



# Career Development Report



## Awards Committee summary

The Healthcare Leadership Network of the Delaware Valley annually presents an Administrative Achievement Award to a healthcare executive who demonstrates leadership ability, innovation, and creativity, and is an active participant in civic and community service activities. The award recipient for 2022 was Sachit K. Verma, MD, MBA, Director, Research Revenue and Billing at Inova Health System. He was awarded the designation during the Annual Meeting event on August 18, 2022.

The subcommittee also planned and presented awards for the Early Career and Senior-Level Awards. The nominations and voting occurred in Winter, 2023 and the selected winners were announced during the “Breakfast with the Regents” on April 19, 2023.

### Southeastern PA / Southern NJ

For Southeastern PA/Southern NJ, the Early Career Healthcare Executive awardee was Lauren Glowienka, MHSA, FACHE, Vice President, Operations at Paoli Hospital.

The Senior-Level Healthcare Executive award winner was Christine C. Winn, PhD, FACHE, Senior Vice President, Ambulatory Operations, at Cooper University Healthcare.

### Delaware

In Delaware, there were two awardees for the Early Career award. Both LeAnn Myers, MSN, RN, NEA-BC, Director of Quality Improvement at Westside Family Healthcare and LaDale Walker, MHA, RDN, CPHQ, LSSGB, Associate Administrator with Encompass Health Rehabilitation Hospital received the awards.

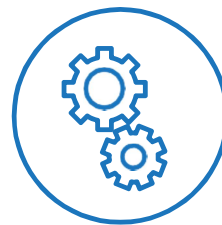
The Senior-Level Healthcare Executive was John D. Shevock, FACHE, FACMPE, Senior Director of Operations, Oncology Service Line and Executive Director, Bayhealth Cancer Institute, Bayhealth Medical Center.

## Awards Committee Members

Carl Adkins, FACHE  
Emily Burrell, FACHE  
Chris Fraser, FACHE  
Carey Huntington-Gallagher, FACHE  
Michael George, FACHE  
Robert Hill, FACHE  
Doug Hughes, FACHE

Ellen Nassberg, FACHE  
Melissa Schrier  
Christine Winn, FACHE

# Career Development Report



## Early Careerist Committee summary

The Early Careerist Committee within HLNDV serves as a dedicated platform nurturing the growth and development of emerging healthcare leaders. Committed to empowering individuals in the early stages of their healthcare management careers, this committee actively engages in fostering connections, providing resources, and exploring diverse opportunities for professional enrichment within the healthcare field.

### Accomplishments:

- Reimagined the definition of "early careerist," aligning it with the evolving landscape of healthcare management, ensuring inclusivity and relevance for emerging leaders.
- Explored and facilitated opportunities for active participation in both ACHE and HLNDV activities, encouraging early careerists' involvement in professional forums and networking events.
- Expanded the committee's team by welcoming three new dynamic members, enriching the collective expertise and vision for supporting early careerists.
- Designed and implemented a comprehensive needs assessment survey tailored to early careerists, aiming to identify and address their professional requirements and aspirations effectively.
- Currently in the process of evaluating the feasibility of hosting virtual educational meetings, exploring avenues to provide credits for events attended by early careerists, enhancing their learning experiences.
- Collaborated closely with the marketing team to enhance visibility, effectively advertising the committee and its initiatives, while also establishing connections with local graduate schools and relevant institutions to better serve early careerists.

### Early Careerist Committee Members

David Orloff, MBA, RRT

John Flaherty

Sean Cosgrove



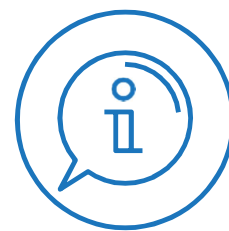
**Tammy Huster**, MBA, MAS, BSN, RN, NE-BC, FACHE



**Sean Cosgrove**

Co-Chairs, Career Development Committee  
careerdevelopment@hlndv.ache.org

# Communications Report



The Communications Committee is responsible for publishing the chapter's newsletter and annual report; as well as maintaining the website and managing an active presence on social media. Our team collaborates with other HLNDV committees in reviewing and preparing content that highlights educational and professional advancement opportunities for our members.

HLNDV actively engages with leaders on the importance of Diversity, Equity, and Inclusion. The Communications Committee encourages input from members and chapter leaders, and we constantly seek to strengthen the communications function of the organization.

## **NEWSLETTER/ EMAIL BLAST**

The Committee changed the newsletter format in 2022, producing and curating relevant content on HLNDV webpages and changing the newsletter to an email featuring links to those articles. This new format effectively drives traffic back to [Healthcare Leadership Network of the Delaware Valley | \(ache.org\)](https://www.ache.org/). Traffic and engagement of members is a continuous target for the Communications Committee. The newsletters highlighted the chapter's various events and included feature articles of general interest to the membership. Many members from HLNDV have written articles based on activities, volunteering, and interests. The electronic HLNDV program and news updates continue to be sent out via email on Mondays, and the updates contain news, upcoming events, announcements, and other highlights. The Committee solicits and welcomes articles from our membership, sponsors, and chapter affiliates.

## **ANNUAL REPORT**

The annual report highlights the work of the previous calendar year. The report features updates from the co-chairs of Board committees, lead officers, the ACHE Regents and the Local Planning Committees (LPC).

## **HLNDV WEBSITE**

The committee also changed the website platform and adopted the upgraded ACHE framework and content publishing process. This new process involves reliance on the ACHE web team and their schedules but ensures that our site is fully aligned with ACHE.org.

## **SOCIAL MEDIA**

The chapter's online presence was consistent in fostering communication with our members. The committee has increased content marketing from our events and education leaders, sponsors, postings regarding member spotlight, DEI highlights, mentoring, volunteering and their services to the community, photos, and event updates to all our pages. We are happy to report an increase in members and use in 2022.

- LinkedIn – 1,269 group members (12% increase over 2021)
- Twitter – 168 Followers (1% increase over 2021)
- Instagram – 223 posts, 163 followers (1% increase over 2021)
- Facebook – 194 Followers, 185 page likes (1% increase over 2021)

# Communications Report



**Ryan Haydu, MBA, FACHE**



**Leeann Essai, MBA, FACHE**

Co-Chairs, Communications Committee  
[communications@hIndv.ache.org](mailto:communications@hIndv.ache.org)

## Communications Committee Members

Tamara Dilbeck, MA

Melissa Fox, MHA, FACMPE, FACHE

Sachit Verma, MD, MBA, FAPCR

Faith Needleman, MSN, RN

# Corporate Sponsorship Report



The Corporate Sponsorship Committee develops and maintains relationships with organizations to enhance the visibility of their brand within HLNDV and support our mission of quality educational programs. The Committee achieves this through:

- Reviewing/revising annual sponsorship level benefit descriptions (e.g., Platinum, Gold, Silver) on an annual basis
- Ensuring access to benefits for existing corporate sponsors (e.g., website logo, complimentary passes to events newsletter articles, marketing opportunities at events, plus use of “Virtual Technology” when appropriate)
- Communicating with identified potential corporate sponsors regarding current and upcoming events
- Securing new corporate sponsors and maintaining relationships with existing corporate sponsors
- Serving as a corporate sponsor advocate with the Board and other committees
- Collaborating with other ACHE Sponsorship Committees to develop virtual “Best Practices”

The Sponsorship Committee is actively recruiting new, and former members, to this Committee while collaborating with members of other committees. Our goal is to have a multi-skilled committee with expertise in areas such as Marketing, Communications, IT, and DEI etc. The opportunity for an Event Sponsorship for a \$500.00 fee is available. This allows potential Annual sponsors to experience an event and hopefully join at an Annual Sponsorship Level.

HLNDV offers outstanding sponsor benefits. As leaders in healthcare strive to make high quality care more accessible and efficient, they need exceptional leadership and management skills. We rely on the support of organizations like yours to offer our members an array of educational programs, networking events, and prominent recognition.



**Cheryl Kreider**, MBA, FACHE, RT



**Sachit Verma**, MD, MBA, FACHE, FAPCR

## Corporate Sponsorship Committee Members

Pat Moser, FACHE

Stephanie Finnel, Ph.D.

Weston Riesselman, MHA

Marc Schlessinger, FACHE

Co-Chairs, Sponsorship Committee

[sponsorship@hlndv.achechapter.org](mailto:sponsorship@hlndv.achechapter.org)



# Diversity, Equity, and Inclusion Report



The Healthcare Leadership Network of Delaware Valley (HLNDV) embraces all diversity within the healthcare management industry and recognizes that priority as an ethical and business necessity. HLNDV values initiatives that promote diversity because they can improve the quality of the organization's workforce. HLNDV also values and actively promotes diversity in its leaders and members because diverse participation can catalyze improved decision-making, increased productivity, and competitive advantage. Further, HLNDV works to foster an inclusive environment that recognizes the contributions and supports the advancement of all, regardless of race, ethnicity, national origin, gender, religion, age, marital status, sexual orientation, gender identity, or disability, because an inclusive environment can enhance the quality of healthcare, improve hospital/community relations, and positively affect the health status of society. This priority is reflected in the chapter's various activities and initiatives in 2022.

- The Diversity, Equity, and Inclusion Committee has met monthly to strategize and operationalize discussions that helped chapter members understand current diversity-related issues.
- The committee has reinvigorated conversations to partner with like-minded organizations to enhance education on diversity and inclusion, postings, and connections to webinars and other offerings from diverse organizations such as NAHSE, NALHE, & the Diversity Institute.
- In late 2022, the committee reinforced its Charter highlighting our mission and objectives to enact change and move towards a greater understanding of diversity, equity, and inclusion.
- The DEI committee created and executed a survey focused on learning more about our membership. The Diversity, Equity, and Inclusion survey gathered clarifying data to help showcase if, where, and how different groups of individuals experience our chapter and their respective organizations. The information will help us better serve our members. The committee has continued to work on developing a multi-year strategy around DE&I starting in late 2020, further developing tactics and timelines specific to strategic goals. HLNDV and the DE&I committee recognize that we must continue to build on our momentum around diversity, equity, and inclusion and acknowledge, thereby enabling us to make a positive difference with our partners and for our stakeholders.



**Mayange Kane, MBA**



**Katie Boston-Leary,**  
PhD, MBA, MHA, NEA-BC

Co-Chairs, Diversity, Equity and  
Inclusion Committee  
[diversity@hlndv.ache.org](mailto:diversity@hlndv.ache.org)

## Diversity, Equity, and Inclusion Committee Members

Priyanka Adusumalli, FACHE

Sean Essex, FACHE

Shane Flickinger

Michael George, FACHE

Angel McCullough

Ellen Nassberg, FACHE

Colin Preston

Shonalie Roberts



# Events and Education Report

The E & E Committee continues to leverage creative thinking around how programming is planned/delivered including:

- Continues strong alignment with our sponsors around both virtual and in person opportunities for learning and networking
- Collaboration and communication between committees around shared goals
- Continuity of shared messaging between committees and other organizations (Sponsors and PHOs)
- Program planning communication

The programming framework initiated in June 2021 continued with a focus on Mental Health. In addition, the Committee leveraged the feedback from membership to provide more opportunities for networking events.

E & E led the segment planning with a cross functional committee including specific assignments delegated with accountability and timeline and a focus of education to include our 3 strategic pillars - leadership, inclusive engagement, and member development.

## HIGHLIGHTS INCLUDED:

- The chapter offered 4.5 ACHE Face-to-Face credits.
- We were able to return to in-person events beginning with our Annual Meeting in August.
- In our programming, we explored relevant issues around improving the mental health of our organizations and communities.

## 2022 EVENTS:

### **Breakfast with the Regents, March 2, 2022**

The chapter's annual event was held virtually featuring speaker Dr. Sandra Brooks, Thomas Jefferson University CMO and Executive Vice President and Chief Community Health Equity Officer, who shared insights into achieving equitable health care. We were also delighted to celebrate the Regent Award recipients for the year: Senior level healthcare executives were recognized as senior level healthcare executives and for their contributions as early careerists. This event attracted more than 100 attendees and provided a unique interactive environment for networking.

### **Behavioral Healthcare, June 6, 2022**

Our virtual panel of experts provided insights into how organizations were able to discuss approaches to Behavioral Healthcare to increase value for the organization and meet community needs. Moderator Carly Hester, NAMI was joined by Frank Sites, Thomas Jefferson University Hospitals, Courtney Wolk, University of Pennsylvania, and Beth Conlin, UHS.

### **Improving the Health Status of Your Community June 14, 2022**

Our virtual panel of experts provided insights into what organizations were able to accomplish in improving the health status of their communities. Moderator Omar Martinez, Temple University was joined by panelists Deanna Nobeliza, Thomas Jefferson University and Julie Caramanico West, Dual License Professional Counselor.



# Events and Education Report

## **HLNDV Annual Meeting, August 18, 2022**

Our first in-person event since March 2020 featured keynote speaker Erin Booker, Vice President Behavioral Health and Social Care Integration at ChristianaCare, speaking about supporting health needs of the community. In addition, the event featured our Administrative Achievement Award recipient, Sachit Verma, as well as a fun networking session.

## **Annual Delaware Health Care Forum October 25, 2022**

The Delaware Healthcare Association, in a joint providership with The Healthcare Leadership Network of The Delaware Valley, and Bayhealth, held the 26th Annual Delaware Healthcare Forum at Delaware Technical Community College, Terry Campus, Dover, Delaware.

## **Networking Event October 27, 2022**

This networking event at Frankford Hall was held to promote networking with HLNDV members and professional colleagues.

## **TopGolf Holiday Networking Event with HIMSS December 8, 2022**

Our 2022 holiday networking event was held in person and jointly hosted by HLNDV and DVHIMSS. The event was held at Top Golf in Mount Laurel, NJ, and was a great evening of professional networking, golf, food and drinks!

The committee and its co-chairs extend warm thanks to all of the professionals who contributed their time, expertise and patience in this year of change and learning.



**Joan Deming-Murphy, RN, MS, MBA**



**Chris Horn**

Co-Chairs, Events and Education Committee  
[events@hlndv.ache.org](mailto:events@hlndv.ache.org)

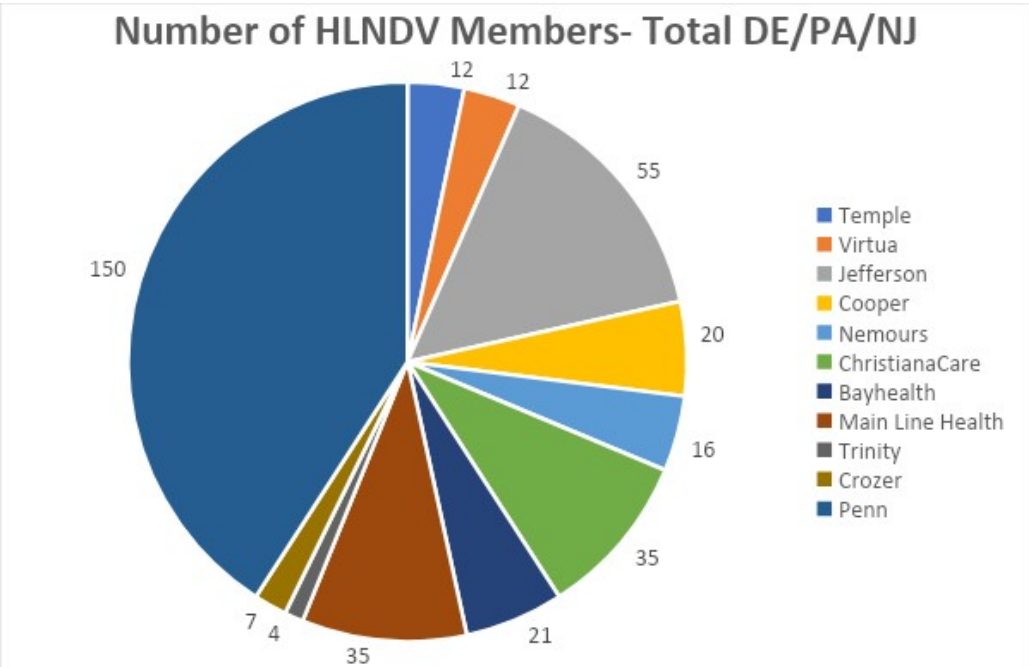
## Events and Education Committee Members

Marley Alig	Faith Needleman
Ahema Asare	Alex Nelson
Marcella Cassanelli	Jennifer Pawlowski
Mark Forbes	Michael Reese
Rachel Glazar	Liz Rohm
Louis Horvath	Meredith Sullivan (Delaware LPC)
Teray Johnson	David Wiercz
Felicia Morrison	

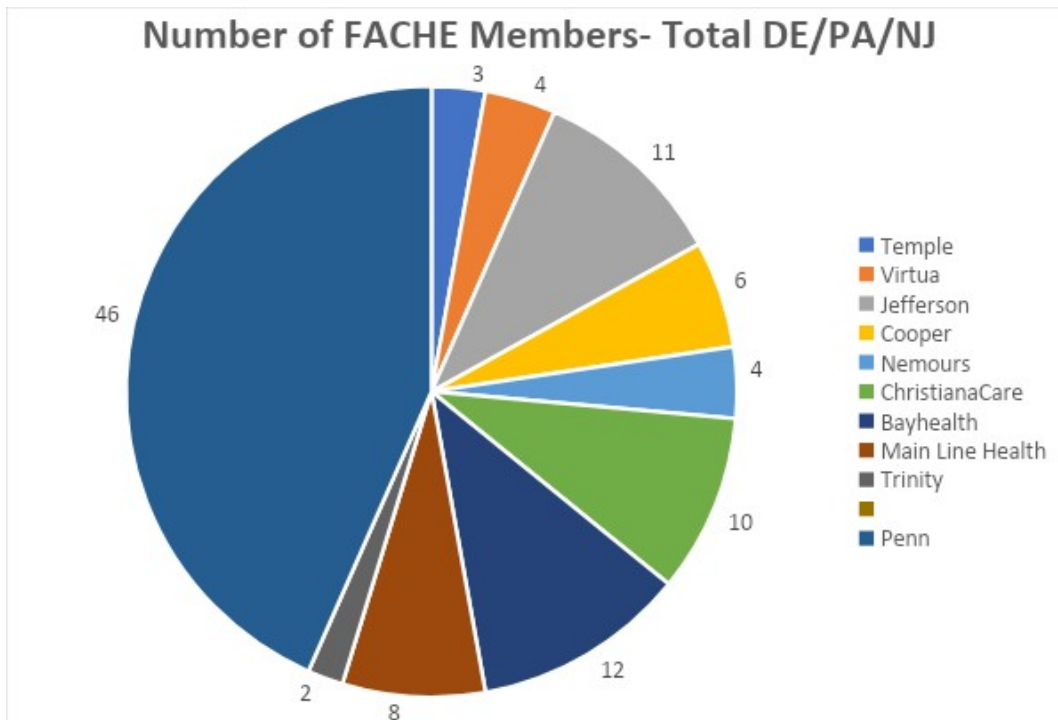
# Member Services Report



We ended 2022 with a total of 1,085 members, an increase of 20 members from the previous year. The number of members broken out by organization and the number of members who have achieved the fellow accreditation, broken out by organization is summarized below. Fellows within the Partner Healthcare Organizations represent 106 of the 332 total fellows within HLNDV:



# Member Services Report



HLNDV is currently ranked the 9th largest of 75 chapters nationally and 2nd largest in the region of 13 chapters total. During 2022, the Member Services Committee continued to work toward attracting, retaining, and engaging members through the following initiatives:

## **NEW MEMBER SPONSORS**

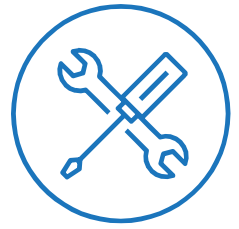
As an extension of our New Member Sponsorship Program launched in 2020, all members joining the chapter during 2022 (101 new members), received outreach emails welcoming and introducing them to the chapter. Membership benefits and upcoming events were included in these emails, as was an invitation to connect with a volunteer from the Member Services Committee. Many new members responded to these emails and our committee volunteers met individually with these members. Many new members with whom we spoke were interested in volunteer opportunities with the chapter and/or becoming a mentor or mentee. For these members, we arranged warm hand offs to our volunteer coordinator and mentorship subcommittee. Finally, in 2022, we gained a new committee member, Melissa Hibbs, who has an interest in our PHO's.

## **PARTNER HEALTHCARE ORGANIZATION (PHO) PROGRAM**

HLNDV was awarded an ACHE Innovation Grant in 2013 to launch the PHO program and since that time has established and maintained relationships with the following organizations:



# Member Services Report



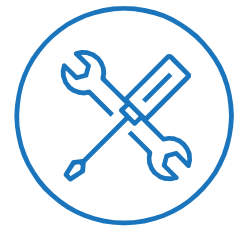
In 2022, the Member Services Committee welcomed Inspira Health as a new PHO partner! In 2021, the Member Services Committee partnered with several of the PHO's, including: Cooper University Health Care, Nemours Children's Health, and Jefferson Health to launch a new Virtual Leadership Series. We are planning for another Virtual Leadership Series in 2023.

## SUBCOMMITTEE STRUCTURE

Member Services created a new structure for the committee in late 2021. This included creating multiple subcommittees and assigning a leader to each committee. The subcommittees are Networking led by Teray Johnson and Events and Education led by Marley Alig. We are still looking for a lead for the third subcommittee: Partner Health Organizations. Marley Alig and Teray Johnson have been instrumental in partnering with our Events and Education Committee on bringing back in-person networking events. Our first in-person networking event took place at our Annual Meeting at the African American Museum in August of 2022. Following that, in October of 2022, there was another networking event held at Frankford Hall in Philadelphia, PA.

This structure has proven successful with our committee being able to better partner with other committees and helping to streamline best practices/processes for upcoming events.

# Member Services Report



## CROSS-COMMITTEE COLLABORATION

Member Services partnered with many of HLNDV's committees throughout 2022. This led to the addition of the Networking and Events & Education subcommittees noted above. In addition to continuing our work with the Events & Education Committee, Member Services volunteers contributed multiple post-event articles to our Communications Committee. Equally important was our collaboration with the Diversity, Equity and Inclusion Committee. We were fortunate to have Mayange Kane (co-chair of DEI committee) as a Member Services committee member. Mayange was able to share about the work being done by DEI and provided a heightened awareness regarding health disparities and how our chapter can support the membership community to meet the needs of the communities we serve. In addition, she introduced the Insight Board concept, giving young diverse leaders a chance to provide input into the chapter board and potentially lead to future volunteers, co-chairs, etc.



**Jennifer-Pawlowski, MA**



**Meredith Tinnelly, MHA**

Co-Chairs, Member Services Committee  
[membership@hlndv.ache.org](mailto:membership@hlndv.ache.org)

## [Member Services Committee Members](#)

Marley Alig  
Dr. Thomas Boyd  
Melissa Hibbs  
Chris Horn  
Teray Johnson

Mayange Kane  
John Kiernan  
Faith Needleman  
Dan van der Kwast

# Volunteer Report

This year was a great year for our board committees, with many activities going back to in-person following the challenges of the pandemic. **Over 100 of our 1,000+ chapter members participate on committees.** Our total committee participation remained relatively constant from the prior year.

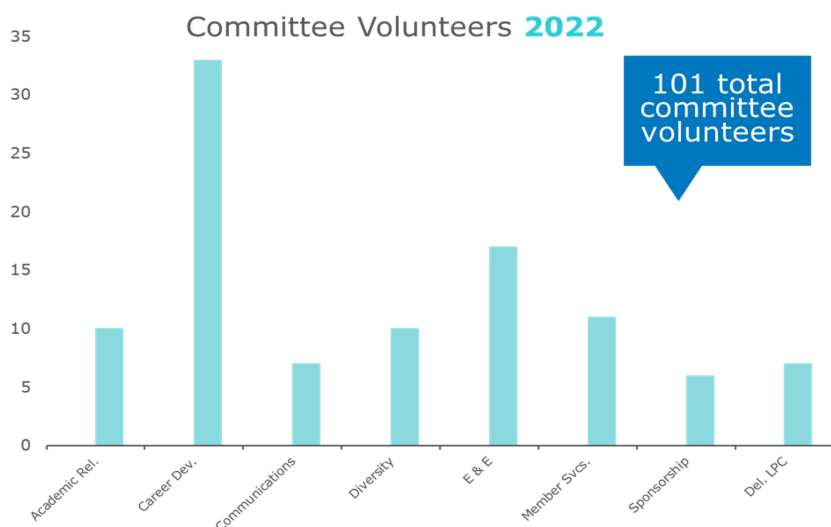
Many committees continue to plan for growth in the next year, as many new faces joined committees this year, and many seasoned contributors retired or moved to a new chapter. As in previous years, committees are focused on engagement and retention of members.

The volunteer engagement survey continued to identify opportunities to enhance the chapter volunteer experience, including increasing volunteer recognition at events and throughout the year.

In the upcoming year, the chapter will continue to look for ways to:

- Increase active participation for members across all committees to enhance engagement.
- Target growth in committees that need additional members, notably Sponsorship and Events & Education.
- Increase committee volunteer recognition and communication, including releasing another volunteer survey for feedback.

Planned focus areas for next year will include increasing total membership and continued in-person recognition and other events for volunteers.



**Meredith Inniger, MHA, FACHE** Volunteer Coordinator

[volunteer@hIndv.ache.or](mailto:volunteer@hIndv.ache.or)

# Delaware Local Planning Council (DE-LPC) Report

The 2022 Delaware LPC membership included representatives from throughout the State of Delaware working together with the common goal of promoting healthcare leadership and education in our state. Just as we did in 2021, we continued to learn to adapt to a world post pandemic and the effect on healthcare, including the impact of telemedicine in healthcare.

We continued with our fall conference in partnership with the Delaware Healthcare Association (DHA) to present an ACHE qualified education event at their annual forum meeting in October of 2022. ACHE template #69 “Telemedicine in the Healthcare Delivery System” was selected for its relevance. The panel was moderated by Dr. Jonathan Kaufmann, Vice President and Chief Medical Information Officer at Bayhealth. The panel of speakers included Gemma Lowery, Technology Manager of Digital Solutions at Christiana Care (and LPC Member), Alta M. Porterfield, Statewide Social Innovator at Delaware Libraries, and Dr. Megan Werner, Associate Medical Director of Population Health and Quality at Westside Family Healthcare. The event was held in person for the first time since the pandemic and was well received with excellent discussion regarding the use of telemedicine in healthcare, including Delaware Libraries to increase access to telemedicine in the community.

## Delaware Local Program Council (DE-LPC) Membership:

Jane Cordrey, FACHE  
Chris Fraser, FACHE  
Patricia Isherwood, FACHE  
Gemma Lowery, MBA

John Shevock, FACHE  
Meredith Sullivan, FACHE  
Jennifer Thomas, FACHE

# South New Jersey Local Planning Council (SJ-LPC)

The South Jersey Local Programming Committee seeks to engage regional members in education, networking and service events local to the area. During the pandemic, all chapter events were virtual, and we did not hold any events in the South Jersey region. We look forward to hosting local events and other opportunities in 2023.



# 2022 HLNDV New Fellows

Darryl H. Beard, FACHE

Cheri R. Briggs, PharmD, FACHE

Robert L. Challender, FACHE

Lauren N. Ellis, RN, FACHE

Robert W. Fritch, DPT, FACHE

Stacey L. Harris, MBA, MSN, RN, FACHE

Lauren High, FACHE

Joseph Kim, MD, FACHE

Christy Lane, MHA, FACHE

Gillian L. Lautenbach, MD, FACHE

Angel A. McCullough, FACHE

Joseph R. Milano, FACHE

Karen L. Pinsky, MD, FACHE

Colin A. Preston, FACHE

Jean Romano, FACHE

Scott Rushanan, FACHE

Ryan Scott, FACHE

Laura M. Shaw-Porter, FACHE

Heather Sheaffer, DSW, FACHE

Jason E. Smith, RN, FACHE

Lt Col John R. Smith, FACHE

Kevin Sowti, MD, FACHE

Stephanie Subbio, FACHE

Sachit K. Verma, MD, MBA, FACHE

# 2022 ACHE Service Award Recipients

Lauren Glowienka, FACHE

Michael George, FACHE

Lillian R. Carson