



Official ACHE Chapter
Serving Southeastern Pennsylvania,
Southern New Jersey & Delaware



AMERICAN COLLEGE OF
HEALTHCARE EXECUTIVES
2018 AWARD OF CHAPTER MERIT



HEALTHCARE LEADERSHIP NETWORK
of the Delaware Valley

Letter from the President



Dear Healthcare Leaders and Friends of HLNDV,

On behalf of our Board of Directors, I am pleased to present our 2018 Healthcare Leadership Network of the Delaware Valley (HLNDV) Annual Report. HLNDV is the local chapter of the American College of Healthcare Executives (ACHE). Our mission is to provide healthcare professionals with opportunities to grow, learn, and lead through education, collaboration, and networking. Our values include Integrity, Lifelong Learning, Leadership, and Diversity.

As you will see in this report, HLNDV continues to provide exceptional value to our members, friends, and sponsors, while maintaining a solid financial position. The following pages are a celebration of that fact, and detail the incredible work of our leaders and committees.

In 2018, our Academic Relations Committee continued to advance the growth of our profession by connecting with our next generation of leaders. The Career Development Committee provided opportunities to advance in ACHE, connect with a mentor, receive recognition for outstanding contributions in the field, and to give back as a servant leader through community service. Our Membership Committee supported our members with outreach and ongoing monitoring of needs. The Diversity and Inclusion Committee challenged us to grow as leaders and colleagues and also connected us with other professional healthcare organization partners that are focused on diversity and inclusion. Our Communications Committee kept us informed via our newsletter, website, and social media. (Special thanks are due to Sachit Verma, Faith Needleman, and our Communications Committee for organizing this report.)

The past year was also filled with many inspiring learning and networking opportunities, thanks to our Events and Education Committee. This work was complimented by our Local Planning Councils, which ensured that events were available throughout our tristate region. Our Regents continued their efforts to promote the value of ACHE to our local scholars in the healthcare management fields and to connect us to ACHE on the national level, which helps drive our strategy. Our Volunteer and Sponsorship Committees also provided the valuable support of our volunteers and sponsors who enable us to do all that we do as a chapter.

In final review of the year, I would like to extend my thanks to all of you who continue to serve as leaders in this exciting and challenging world of healthcare. Because of your dedication, so many are able to benefit from the quality care that you and your teams provide. Keep up the great work!



Chris Fraser, MBA, FACHE

President, HLNDV

president@hlndv.achechapter.org

Treasurer's Report



In 2018, the overall financial condition of HLNDV was sound. As of 12/31/2018, the chapter's checking account assets totaled \$160,162 and certificate of deposit totaled \$11,433. The chapter has no outstanding liabilities.

Revenue was down in 2018 compared to 2017 due to the chapter's receiving less in event revenues and in sponsorship. Revenue for 2017 totaled \$87,574.

Overall expenses decreased for the year, to \$74,123 due to much lower event expenses and a decrease in administrative costs.

During 2018, HLNDV experienced a net gain of \$13,451 down from \$14,022 in calendar year 2017. The chapter's growth has slowed in the past two years, from gains of 22%-32% from 2012-2014 to 10-16% from 2015-2018. Of course, this gain still represents chapter growth and as a non-profit entity, HLNDV is committed to not only stewarding our resources, but also reinvesting chapter funds to best support delivery on our mission.

The balance of the I. Donald Snook Education Fund is approximately \$44,188.

REVENUE

2018 - \$87,574

The major categories that supplied revenue include: Programs/Events, Corporate Sponsorship, ACHE Rebates, and Interest Income.

EXPENSE

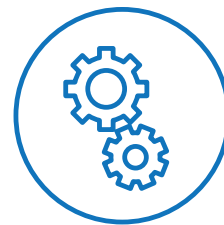
2018 - \$74,123

The major categories that made up the chapter expenses include: Programs/Events, Database/Printing/IS Expense, Corporate Sponsorship, Board Expenses, Professional Services/Insurance, Revenue Processing, Telecommunications, and Banking Fees.



Carey Gallagher, FACHE, MBA
Treasurer, HLNDV
treasurer@hlndv.achechapter.org

Academic Relations Report



The Academic Relations Committee (ARC) is committed to promoting and advancing the healthcare profession by connecting with our next generation of leaders—current healthcare management students. ARC serves as a local resource for students and focuses on engaging them through a variety of outreach efforts.

The group had another successful year of student outreach and member engagement. Some highlights include:

- 4th Annual HLNDV Student Case Competition, supported by the I. Donald Snook Scholarship Fund. Representation from the University of Washington, Temple, Jefferson, and Villanova University presented their cases on innovative efforts to improve the health of the Delaware Valley to a panel of judges, an audience of colleagues, and HLNDV members on Thursday, April 4, 2019 at Thomas Jefferson University. The top three teams were awarded \$1,500, \$1,000 and \$500.
- In order to stay connected to local healthcare management schools, the committee sends a regular communication about chapter events and activities of interest to students. Mark Benner, ARC co-chair, leads the communication efforts through various outlets such as email newsletters and social media.
- Additionally, the committee continued its efforts to engage students through other communication channels such as networking—both in-person and online via social media

ARC is looking forward to another exciting year of student engagement in 2019!



Mark Benner



Andrew Wierzbieniec
MHSA, FACHE

Co-Chairs, Academic Relations Committee
academicrelations@hlndv.achechapter.org

Academic Relations Committee Members

Sabina Akhter	Marni Guba
Mark Benner	Jodi Hartlep, FACHE
Merrit Brockman	Harry Holt
Emily Burrell, FACHE	Shonalie Roberts
Dennis Delisle, FACHE	Seema Sood
Fiona Felton, FACHE	Andrew Wierzbieniec, FACHE
Lauren Glowienka, FACHE	

Career Development Report



In 2018, the Career Development Committee (CDC) maintained oversight for the chapter's awards, community service, early careerist outreach, fellow advancement and mentorship programs.

AWARDS

Regent Awards

The 2018 Regent Awards were presented at the Annual Breakfast with the Regents held on March 14, 2018 at the Union League in Philadelphia. This year marked the first year that the ACHE Regent of Eastern Pennsylvania and Southern New Jersey, Allison Wilson-Maher, MBA, FACHE, along with the ACHE Regent of Delaware, Mike Eppheimer, MHSA, FACHE, presented joint awards.

For Eastern Pennsylvania and Southern New Jersey, the Early Career Healthcare Executive Award winner was Colleen King-McClintock, MHA, Manager, Global Pediatric Education & Business Development at Children's Hospital of Philadelphia, and the Senior-Level Healthcare Executive Award winner was Mike Halter, who was most recently the CEO of Hahnemann University Hospital, Tenet Healthcare.

For Delaware, Lynn C. Jones, FACHE, President, Home Health & Community Services, Inc./Senior Vice President, Post-Acute Services for Christiana Care Health System was the Senior-Level Healthcare Executive Award winner.

Administrative Achievement Award

The 2018 Administrative Achievement Award was presented at the annual meeting on October 2, 2018 at the KPMG offices in Philadelphia. The 2018 award winner was Chiragi Shah, FACHE, who most recently served as the Program Manager, Veterans Engineering Resource Center, for the Department of Veterans Affairs.

COMMUNITY SERVICE

During 2018, the Community Service subcommittee continued its community outreach with a focus on providing a variety of opportunities to HLNDV membership through diverse organizations in mission and location.

- National MS Society—Supporting the MS run/walk
- Hub of Hope—Served meals to Philadelphians in need
- Ronald McDonald House of South Jersey—Serving meals to families in need
- Jingle Bell Run—Supporting the run/walk benefiting the Arthritis Foundation
- Holiday Hope Chest—Supporting holiday events for families in need
- Cradles to Crayons—Assisting with sorting & packaging school supplies for children in need

EARLY CAREERISTS

In 2018, the Early Careerist Sub-Committee held a fall event in which early careerists learned about different possible paths they could take in their career. Twenty attendees rotated from one table to another and participated in small group discussions, each focused on one of four career areas:

(1) strategy/growth/marketing/business development, (2) operations/value-based care, (3) revenue

Career Development Report (cont'd.)



supply chain, and (4) tech/business intelligence/informatics. Senior leaders in each of these areas facilitated the discussions and answered participant questions.

The event took place on November 8 at the Temple University Health System. The organizers expressed gratitude to the senior leaders who served as discussion facilitators and to BAYADA Home Health Care for sponsoring the event.

In addition to the fall event, the Early Careerist Sub-Committee hosted its first networking happy hour on June 5. Early careerists gathered to meet with each other as well as with more experienced health care professionals.

MENTORSHIP

The subcommittee achieved many goals in 2018, including maintaining over 50 mentor-mentee matches! The subcommittee also implemented new 90-day and one-year evaluation surveys to engage mentee and mentor satisfaction with the program. After nine months of surveys and feedback, the committee has received an average satisfaction score of 4.6 out of 5 from matches in 2018.

FELLOW ADVANCEMENT

A total of 11 members advanced to Fellows in the chapter during 2018. This year, the subcommittee worked to develop a strategic approach to the subcommittee's efforts as well as an introductory presentation on what fellow advancement is and steps to achieve a FACHE.

The subcommittee continues to highlight and share opportunities to support membership advancement, including resources at the national level. For more information, please visit the advancement to fellow website.



Colleen King-McClintock
MHA



Kimbra Wells Metz
MHA, FACHE

Co-Chairs, Career Development Committee
careerdevelopment@hlndv.achechapter.org

Early Careerist Committee Members

Stephanie Finnel
Kelly Lorah, FACHE
Meghan Mallouk
Jodi Hartlep

Community Service Committee Members

Zenda Clinton
Keith Beauford
Jeffrey Bryers
Peg Meadows
Jermaine Ofori, FACHE

Awards Committee Members

Carl Adkins, FACHE
Michael George, FACHE
Robert Hill, FACHE
Doug Hughes, FACHE
Ellen Nassberg, FACHE
Melissa Schrier
Brian Sweeney, FACHE
Tom Skorup, FACHE
Chiragi Shah, FACHE
Christine Winn, FACHE

Mentorship Committee Members

Steve Brown
Alice Wilson, FACHE
Kelly Lorah, FACHE
Ellen Nassberg, FACHE
Kimbra Wells-Metz, FACHE
Karol Zhong
Carolyn Polales

Fellow Advancement Committee Members

Alison Elderton
Alex Koroll
Colleen King-McClintock
Kimbra Wells-Metz, FACHE

Communications Report



The Communications Committee is responsible for publishing the chapter's newsletter and annual report, maintaining the chapter's website, and managing the chapter's presence on social media. The Committee had a busy year in 2018.

NEWSLETTER

The Committee issued four newsletters on a quarterly basis. The newsletter highlighted the chapter's various events and included feature articles of general interest to the membership. For the first time this year, several of our corporate sponsors provided articles for publication. The Committee welcomes articles from our membership, sponsors and chapter affiliates.

ANNUAL REPORT

The annual report highlights the work of the previous calendar year. The report features updates from the co-chairs of Board committees, lead officers, the ACHE Regents and the Local Planning Committees (LPC).

HLNDV WEBSITE

The website (<http://hlndv.achechapter.org>) is now hosted on the WordPress platform, making the site dynamic and mobile friendly. The content of all the chapter's committees was reviewed and updated. Value-added features of the site include the chapter's promotional video, a featured photo, a photo gallery, a calendar of events, and links to the chapter's social media feeds. The committee continued work into 2018 to ensure various components of the site maintained functionality. The committee and chapter leadership continually review and revise the web page as needed.

SOCIAL MEDIA

Our social media plan (Facebook, LinkedIn, Twitter, Instagram) has remained in effect for 2018. The committee maintains an active role in expanding the chapter's social media presence. The committee has increased posting with photos and event updates to all of our pages. Social media statistical reports are available for review by the Committee and Board. We are happy to report an increase in visits and usage for 2018.

- [LinkedIn](#) - 652 Group Members
- [Twitter](#) - 135 New Followers, 533 Following
- [Instagram](#) - 126 New Followers, 454 Following
- [Facebook](#) - 172 Following, 157 Page Likes



Sachit Verma
MD, MBA, FAPCR



Faith Needleman
MSN, RN

Co-Chairs, Communications Committee
communications@hlndv.achechapter.org

Communication Committee Members

Louis Fetcher	Emily Burrell
Sachit Verma	Chris Fraser
Faith Needleman	Meredith Inniger
Melissa Fox	Seema Sood
Michele Szkolnicki	Ryan Haydu
Colleen King	Bryce T. Sillyman, FACHE

Corporate Sponsorship Report



The Corporate Sponsorship Committee develops and maintains relationships with organizations to enhance the visibility of their brand within HLNDV and support our mission of delivering quality educational programs.

The Corporate Sponsorship Committee achieves this through:

- Reviewing/revising sponsorship level benefit descriptions (e.g. Platinum, Gold, Silver) on an annual basis
- Ensuring benefits of existing corporate sponsors (e.g. website logo, complimentary passes to events, newsletter articles, marketing opportunities at events)
- Communicating with identified potential corporate sponsors for event specific or annual sponsorships
- Securing new corporate sponsors and maintaining relationships with existing corporate sponsors
- Serving as a voice for sponsors to the Board and other committees

Annual sponsorship remained steady in 2018, while event sponsorship dropped significantly. This was due in part to hosting location-related conflict between collegiate sponsors.



Marc Schlessinger
RRT, MBA, FACHE



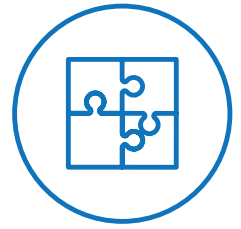
Pat Moser
PT, MBA, FACHE

Co-Chairs, Sponsorship Committee
sponsorship@hlndv.achechapter.org

Corporate Sponsorship Committee Members

- Sandra Neubauer
- Cheryl Kreider
- Mary Jane Casey
- Paul Northen
- Marc Schlessinger
- Pat Moser

Diversity and Inclusion Report



HLNDV embraces diversity and inclusion within the healthcare management field and recognizes that priority as both an ethical and business imperative. HLNDV also values and actively promotes diversity and inclusion in its leaders and members because diverse participation can serve as a catalyst for improved decision-making, increased productivity, and competitive advantage.

HLNDV works to foster an inclusive environment that recognizes the contributions and supports the advancement of all, regardless of race, ethnicity, national origin, gender, religion, age, marital status, sexual orientation, gender identity or disability. An inclusive environment can enhance the quality of healthcare, improve hospital/community relations, and positively affect the health status of society. This priority is reflected in the various activities and initiatives of the chapter.

The Diversity and Inclusion Committee has continued with the tradition of being an active and committed group of leaders that focuses on member empowerment. Our team brought diversity-focused innovation discussions and projects to chapter members. The committee's vision to bring value-added benefits has been supported by the Board.

Key events in 2018 included:

- The Diversity and Inclusion Committee has met monthly to strategize and operationalize forums, events and discussions that helped chapter members understand current diversity-related issues.
- The committee has continued to work with like-minded organizations and collaborated to enhance education on diversity and inclusion. In 2018, we worked closely with NAHSE to brainstorm and organize events. We hope to launch a broader collaboration on actionable education in Unconscious Bias.
- During HLNDV's 2018 Spring Institute, the D&I committee presented.
- In our quest to collaborate with affinity groups in the Philadelphia area, our Board Member at Large, Ellen Nassberg, reached out to build collaboration with NAHLE.
- The Diversity and Inclusion Committee also hosted an informal networking happy hour to facilitate brainstorming and build momentum for new ideas. Subsequent to this effort, we built a 3-pronged approach to address Unconscious Bias in our community. First, a review of free available resources for members distributed through the communication committee. Second, an informal evening round table discussion on Unconscious Bias slated for fall of 2019. Finally, in 2020, we hope to launch a workshop on Unconscious Bias in the Philadelphia area.



Sanjay Cheulkar
MD, FACHE



Seema Sood

Co-Chairs, Diversity and Inclusion Committee
diversity@hlndv.diversity.org

Diversity and Inclusion Committee Members

Sanjay Cheulkar	Shonalie Roberts
Seema Sood	Teray Johnson
Faith Needleman	Melisa Mairs
Melissa Fox	Charlese Hawkins
Priyanka Adusumalli	Lola Osawe
Sean Essex	Coy Smith

Events and Education Report



The Events and Education Committee organized seven educational and networking events in 2018. We held our 10th (February) and 11th (November) Annual Lee White Innovation Institute. Both were very well attended with a great team of committee members hosting two Lee White seminars in one year! Total attendance in 2018 was 547, or an average of 78 attendees per event. Thank you to all of our participating speakers, event sponsors and volunteers for your generous support!

HIGHLIGHTS INCLUDED:

- Including LPC events, the chapter offered 14.5 ACHE face-to-face credits and 43 ACHE Qualified Education credits
- New Location for Breakfast with the Regent at One North Broad
- Fourth consecutive year end collaboration with Delaware Valley HIMSS
- Price reduction to members for selected events
- Positive contribution to the chapter treasury

2018 EVENTS:

[10th Annual Lee White Innovation Institute Main Line Health, The Lankenau Medical Center, PA](#)

Event Sponsors: Veralon, Kreider Health Solutions, Vsee

“Innovation in Healthcare Policy”

Panelists:

- Stuart Fine, PhD, Associate Professor & Director of Master of Public Health Program & Health Policy & Management, Temple University College of Public Health
- Karen Murphy, PhD, Executive Vice President/Chief Innovation Officer & Founding Director, Steel Institute for Healthcare Innovation, Geisinger Health Plans
- Tom Nickels, Executive Vice President, Government Relations & Public Policy, American Hospital Association
- Elizabeth Rosenthal, MD, Editor-in-Chief, Kaiser Health News
- Richard Snyder, MD, Sr Vice President, CMO & Clinical Care Transformation Officer, Independence Blue Cross

[Breakfast with the Regent, Union League, Philadelphia](#)

Event Sponsor: Veralon

“Population Health: Can We Make It Happen Here?”

Speaker: David B. Nash, MD, MBA, Dean, Jefferson College of Population Health

[8th Annual CEO Roundtable Cooper Medical School of Rowan University, Camden, NJ](#)

Location Sponsor: Cooper University Health Care

“Confronting the Opioid Crisis”

Panelists:

- Jean Bennett, PhD, Regional Administrator Substance Abuse and Mental Health Services Administration, US Department of Health and Human Services
- Adrienne Kirby, PhD, FACHE, Chairman & CEO Cooper University Health Care
- Douglas Tieman, President & CEO Caron Treatment Centers
- Susan Freeman, MD, MS, FACPE, FACE, President & CEO Temple University Center for Population Health
- Alan Oberman, CEO, John Brooks Recovery Center

Events and Education Report (cont'd.)



6th Annual Spring Institute, Temple University, Fox School of Business, PA

Co-planned with Temple University Healthcare Management Alumni Association

Four panels presented as follows:

“Diversity in Healthcare Management: Value-Based Business Sense”

Panelists:

- Paul Yakulis, Senior Vice President, Human Resources, Main Line Health
- Rita Adeniran, DrNP, RN, NEA-BC, FAAN, Asst. Clinical Professor, Drexel University
- Dana Beckton, Director, Diversity and Inclusion, Christiana Care Health System

“Disruptive Innovation in Healthcare Delivery”

Panelists:

- Katy Mahraj, MSI, Director of Innovation, Women’s Health, Department of Obstetrics and Gynecology Penn Medicine Center for Health Care Innovation
- Carman A. Ciervo, D.O., FACOFP, Executive Vice President & Chief Physician Executive Jefferson Health New Jersey
- Adam Glassofer, MD, Associate Medical Director of Informatics, Virtua Health

“Leading Information Safety: Planning for Data Privacy and Security”

Panelists:

- Thomas Martin, PhD, Assistant Professor and Graduate Program Director Temple University - College of Public Health, Department of Health Services Administration and Policy
- Larry Brandolph, Associate Vice President and CISO, Computer Services Infrastructure and Operation, Temple University
- Juuso Leinonen, Senior Project Officer, ECRI Institute
- Rod Piechowski, Senior Director Health Information Systems, HIMSS

“Population Health Management Arrangements: Advanced & Alternative Payment Models”

Panelists:

- Roy Schwartz, Vice President, Managed Care Contracting, University of Pennsylvania Health System
- David Rubin, MD, MSCE, Medical Director, Population Health, Children’s Hospital of Philadelphia
- Kim Cummings, Vice President, Population Health, Quality Health Alliance
- Chris Tiernan, Executive Director, Einstein Care Partners

Annual Meeting, KPMG

Event Sponsor: KPMG

“Confronting Change in Healthcare When Change Seems Never Ending”

Keynote Speaker: Stuart Fine, PhD, Associate Professor & Director of Master of Public Health Program & Health Policy & Management, Temple University College of Public Health

11th Annual Lee White Innovation Institute Main Line Health, The Lankenau Medical Center, PA

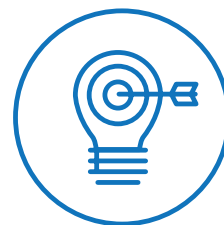
Event Sponsors: Veralon, Pacira

“Innovation in Medical Education”

Panelists:

- Dr. Richard Baron, President & CEO, American Board of Internal Medicine

Events and Education Report (cont'd.)



- Dr Maria Gold, Dean Emerita & Professor of Health Management and Policy, Drexel University School of Public Health
- Dr Jay Feldstein, President of PCOM
- Dr Donna Nickitas, Dean & Professor, Rutgers School of Nursing-Camden

Year End Holiday Celebration, World Café Live in Philadelphia, PA

Co-organized with Delaware Valley HIMSS

“Technology and touch in healthcare—perspectives from the trenches”

Speaker: Kennedy Ganti, MD, FAAFP, Physician Informatician-Cooper Medical Informatics and Care Delivery Innovation, Cooper University Health Care. Assistant Professor of Medicine- Cooper Medical School at Rowan University



Lola Osawe
DHA, FACMPE, FACHE



Michelle Santoro
CPSM

Co-Chairs, Events and Education Committee
events@hlndv.achechapter.org

Events and Education Committee Members

Carey Gallagher, FACHE	Tom Skorup
April Taylor	Seema Sood
Marcella Cassanelli	Coy Smith
Maria Carrion	Ryan Haydu
Faith Needleman	Meredith Kydd-Hindelang
John Kiernan	Joe Monastero
Joel Port, FACHE	Robert Redden Huff
Brook Tillman	Meredith Kydd-Hindelang
Stef Kuonen	Joe Monastero
Joan Deming-Murphy	Robert Redden Huff

Membership Services Report



During 2018, the Member Services Committee continued to perform its function and strive for sustainable membership recruitment, retention, and engagement utilizing the following strategies:

OUTREACH TO NEW MEMBERS

Our committee stepped up the REACH Program to new members by generating personal Welcome Letters, in conjunction with the chapter's Annual Report, to welcome them to HLNDV and invite them to participate in various activities and events.

OUTREACH TO PROSPECTIVE MEMBERS

For the new member recruitment program, we identified prospective members, implemented an innovative program of inviting individuals to attend HLNDV events as complimentary guests at no cost. This provides the potential new members with a first-hand opportunity to experience the educational and networking benefits of HLNDV.

OUTREACH TO LAPSED AND INACTIVE MEMBERS

To enhance the membership recruitment and retention plan, we proactively engaged the ACHE Chapter Member Reinstatement Outreach initiative. The team reached out to lapsed members to encourage them to reinstate and bring them back to our main stream. We have been making good progress to attain the target. It was noted that lapsed members sometimes land at organizations that are not as supportive of ACHE as their former employer and decide not to renew.

CONDUCT MEMBER SNAP STUDIES

Our team conducts regular surveys to provide an ongoing feedback mechanism that follows the implementation of our strategic plans. Our committee coordinated with the Diversity & Inclusion committee to determine how HLNDV is doing in terms of understanding the diverse needs of our members and provide valuable benefits to them. Based on the survey we have received a good response from our members so far.

COLLECT AND EXAMINE FEEDBACK

We determine and respond to members' needs, and review recent results from surveys conducted after meetings and educational events. Our volunteers serve as greeters and facilitators at the events.

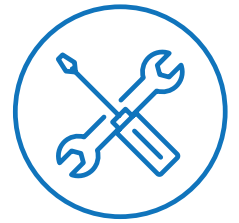
VOLUNTEER PARTICIPATION

Our committee members are a great asset helping us to fulfill our mission of engagement and member retention. They have a solid understanding of what support/services members should receive. It is important to maintain the quality and quantity of connectivity between our members, and exchange ideas among peer committees and Board members. We need to keep our membership base and engagement strong. We feel proud and encouraged to maintain high member satisfaction scores. These scores have been consistent throughout the past few years.

PARTNER HEALTHCARE ORGANIZATION (PHO) PROGRAM

HLNDV welcomed Christiana Care Health System as a new PHO in 2018. The program was hosted at the Helen F. Graham Cancer Center on the CCHS campus in Newark, DE. Several colleagues shared

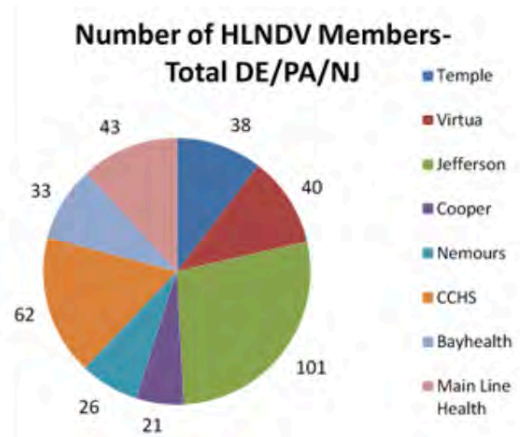
Membership Services Report (cont'd.)



their experience in ACHE and the value of pursuing the FACHE credential. About 35 employees attended resulting in over 10 new HLNDV members. Christiana Care Health System will be hosting the 9th Annual CEO Roundtable in 2019. Special thanks to 'Lola Osawe, FACHE, Michael Eppehimer, FACHE, Patty Resnik, FACHE, and Lynn Jones, FACHE.

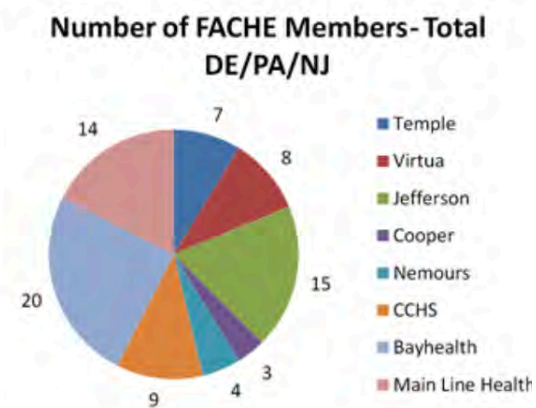
Number of members by institution:

1. Jefferson (101)
2. Christiana Care Health System (62)
3. Main Line Health (43)
4. Virtua (40)
5. Temple (38)
6. Bayhealth (33)
7. Nemours (26)
8. Cooper (21)



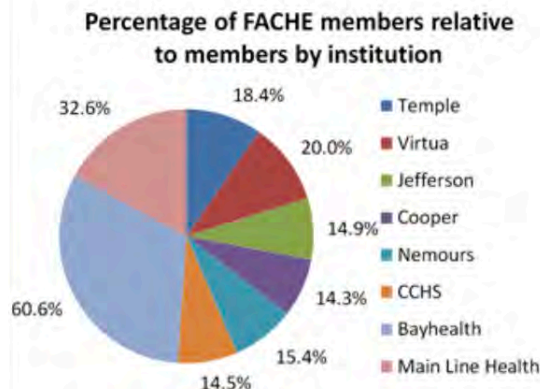
Number of FACHE members by institution:

1. Bayhealth (20)
2. Jefferson (15)
3. Main Line Health (14)
4. Christiana Care Health System (9)
5. Virtua (8)
6. Temple (7)
7. Nemours (4)
8. Cooper (3)

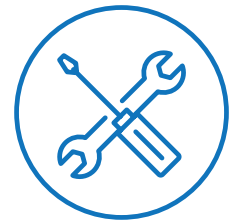


Percentage of FACHE members relative to total members by institution:

1. Bayhealth (60.6%)
2. Main Line Health (32.6%)
3. Virtua (20.0%)
4. Temple (18.4%)
5. Nemours (15.4%)
6. Jefferson (14.9%)
7. Christiana Care Health System (14.5%)
8. Cooper (14.3%)



Membership Services Report (cont'd.)



HLNDV PARTNER HEALTHCARE ORGANIZATIONS:



CHRISTIANA CARE
HEALTH SYSTEM



Jefferson Health®



Main Line Health®

Nemours. Children's Health System



Scott Bowes
MBA, FACHE, CMPE



John Kiernan

Co-Chairs, Membership Services
membership@hlndv.achechapter.org

Member Services Committee Members

Scott Bowes

Sachit Verma

Dr. Thompson Boyd

Suzanne Comer

Meredith Kydd-Hindelang

Teray Johnson

John Kiernan

Stef Kuonen

John Muka

Faith Needleman

Jennifer Pawlowski

Lisa Flores

Jose Edwards

Volunteer Committee Report



2018 was a great year for all HLNDV volunteers and committees. Our volunteer numbers remained stable from last year, with nearly 110 of our members participating on committees. Many committees continue to plan for growth in 2019. As in previous years, committees are focused on engagement and retention of members.

This year was the first year a volunteer engagement survey was implemented to identify additional opportunities to enhance the chapter volunteer experience. Engagement survey scores were very positive, with high scores achieved in committee member engagement, value of members' input, and 'would recommend' the committee to others. Potential improvements were noted to increase committee communication and recognition opportunities for volunteers throughout the year. These results have been incorporated into the strategic plan and committee activity/planned events for the coming year.

Planned focus areas for next year will include succession planning and increasing:

- Retention
- Engagement
- Total Membership

Committee Volunteers **2015** to **2018**



Meredith Inniger, MHA
Chair, Volunteer Committee
minniger@veralon.com

Delaware Local Planning Council (DE-LPC) Report



The Delaware Local Planning Council (DE-LPC) had another successful year in 2018.

In April, the DE-LPC hosted a “Sustaining a Financially Vibrant Healthcare Organization” event at Christiana Care Health System. The program offered 1.5 ACHE face-to-face credits. The DE-LPC panel was moderated by Carey Gallagher MHA, FACHE, Principal CFAR. Panel members included Tom Corrigan, MBA, Executive VP and CFO, Christiana Care Health System, John Fink, MD, Medical Director, Bayhealth Medical group, Dan Sinnott, President and CEO, St Francis Healthcare, Paul Kempinski MS, FACHE, Enterprise VP and President Nemours/Alfred I. duPont Hospital for Children.

The DE-LPC is poised to continue to build on the strength of 2018 in the year to come.



Patty Resnik
MJ, MBA, RRT, FACHE, CPHQ, CHC
Vice President, Care Management
and CareLink Care Now
Christiana Care Health System
presnik@christianacare.org

Delaware LPC Committee Members

Arabinda Kumar Choudhary, MD, MBA, FACHE
Jane Cordrey, MHA, FACHE, CHAM
Jodi Hartlep, MBA, MHA, FACHE
Barbara Hendricks, MBA, MS, FACHE
Patricia Isherwood, FACHE
Lynn Jones, MHA, FACHE
Louisa Phillips, RN, FACHE
John D. Shevock, FACHE, FACMPE
Meredith Sullivan, MS, CCC-SLP, MBA, FACHE
JoEllen Workman, RN
Linda Weamer

South New Jersey Local Planning Council (SJ-LPC) Report



The South New Jersey Local Planning Council (SJ-LPC) adds another successful year in 2018!

The SJ-LPC added three new members to the council, Pat Moser, AVP Neuroscience Service Line and Strategic Service Line, Virtua; Jennifer L. Moughan, AVP Talent Management & Talent Acquisition, Cooper University Health Care; and Michelle Marshall, MBA, FACHE, AVP, Oncology & Women's Health Service Lines, Inspira Health Network.

The SJ-LPC has had an increased level of participation by its committee members and with over 200 healthcare professionals living or working in New Jersey (who are members of HLNDV); the SJ-LPC will continue to develop educational and networking opportunities locally in New Jersey. The SJ-LPC partnered with the Education and Events committee, to better coordinate the timing of events which allowed for growth of attendance at all HLNDV programs.

The SJ-LPC will continue to grow membership and offer interesting, educational topics that align with the HLNDV and ACHE strategic planning processes, as a value add for all of our members.



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Southern New Jersey LPC Committee Members

- Jim Baca, FACHE
- Lillian Carson
- Vincent DelGozzo
- John Ervin
- Stephanie Fendrick, FACHE
- Robert Goldberg
- Jordan B. Goldberger
- Patty Lubrano, FACHE
- Patrick J. Moser, FACHE
- Jennifer L. Moughan
- Karen Walsh
- Melissa Zak

Eastern Pennsylvania and Southeast New Jersey Regent Report



Thank you for your support and participation in HLNDV and ACHE again in 2018—it was a great year to continue as your Regent for Southeastern Pennsylvania and Southern New Jersey. I was honored to represent HLNDV’s Southeast Pennsylvania and Southern New Jersey members at the Council of Regents District One meeting four times this year (twice in person and twice telephonically), as well as the national Council of Regents twice, which occurs in person each year at Congress in March and the Chapter Leaders Conference in September. All Regents also participate in the annual Convocation ceremony at Congress—I encourage all new Fellows to join in this process as it is both inspiring and rewarding.

HLNDV is always well-represented at Congress and participated in 2018 in the Pennsylvania and New Jersey joint chapter reception at the Mid-America Club at the nearby Aon Center. Turnout and networking was stellar. I’m also pleased to report that the chapter was well-represented at the Chapter Leaders conference in Chicago this past fall. This meeting is a wonderful opportunity to network and learn from other chapters, as well as develop future leadership potential within HLNDV.

I was able to visit two of our four Higher Education Network (HEN) schools in the area: Widener and Temple, though regrettably St. Joseph’s University and Arcadia University were both missed. I hope to be able to make contact with those two this spring and revisit Temple and Widener students again in the fall of 2019. These HEN visits spread the good word of ACHE and encourage students to engage in this fantastic chapter dedicated to professional growth and lifelong learning.

In 2018 I was excited that HLNDV held our first Joint Breakfast with the Regents, including both myself for Southeastern Pennsylvania and Southern New Jersey and Michael S. Eppheimer, Regent for Delaware. I’d like to congratulate again the three fantastic and deserving award winners who were honored March 14, 2018 at The Union League in Philadelphia:

Early Career Healthcare Executive, Southeastern PA/Southern NJ

Colleen King-McClintock, MHA
Manager, Global Pediatric Education & Business Development
Children’s Hospital of Philadelphia

Senior-Level Healthcare Executive, Southeastern PA/Southern NJ

Michael P. Halter, FACHE
Philadelphia Market CEO
Hahnemann University Hospital/St. Christopher’s Hospital for Children
Chief Executive Officer, Hahnemann University Hospital

Senior-Level Healthcare Executive, Delaware

Lynn C. Jones, FACHE
President, Home Health & Community Services, Inc.
Senior Vice President, Post-Acute Services
Christiana Care Health System

Eastern Pennsylvania and Southeast New Jersey Regent Report (cont'd.)



Finally, in the fall the Philadelphia area was host to two, two-day, 12 Face-to-Face credit clusters October 22-23 and October 24-25, 2018 at the Hilton Penn's Landing. ACHE also hosted a well-attended, complimentary special program the evening of October 23, 2018 entitled "The Basics of Grassroots Advocacy" which covered issues facing policymakers and how the mid-term elections could have an impact on hospitals and health systems. Thank you again to ACHE's corporate sponsor Aramark for making these events possible so close to home.

Thank you all for your dedication, service and membership in ACHE. I encourage you to become active if you are not already and consider pursuing your Fellow credential in the coming year if you are eligible. As always, please feel free to reach out should you need anything from me as your Regent; I am looking forward to a wonderful and rewarding final year as your Regent in 2019. If you are interested in beginning service as a Regent starting at Convocation in March 2020, please feel free to contact me. I'm happy to discuss the responsibilities and rewards of the role with you.

All the best,



Allison P. Wilson-Maher
MBA, FACHE Regent
American College of Healthcare Executives (ACHE)
Southeast Pennsylvania and Southern New Jersey
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Delaware Regent Report



It has been a privilege to serve the past year as Regent for Delaware. The Regent role gives an exceptional opportunity to see the great work being done in ACHE at the local and the national level. My perspective gained at the national level reinforces something that we already know at the local level—HLNDV is an amazing organization doing great things to advance healthcare leadership in our region. We are definitely among the leading local chapters in engaging members and offering opportunities for professional development, networking and growth. I also know that the strategic plan of our chapter will also challenge us to continue to expand our efforts to serve leaders throughout our community.

In 2018 we were able to celebrate and honor ACHE leaders in Delaware, promote the value of ACHE for healthcare leaders at every stage of their career, and we encouraged students and rising leaders to get connected. I encourage all of our HLNDV colleagues to take advantage of the many things ACHE has to offer. ACHE has resources available to help members prepare to advance to Fellow status and we are fortunate to have many Fellows in the chapter who are willing to give advice or lend a hand. ACHE will also continue to offer exceptional learning opportunities at regional cluster sessions and the annual Congress meeting. In the coming year, I look forward to furthering my connection with students and faculty at our local Healthcare Education Network schools, encouraging membership at our local chapters and supporting leaders as they advance to achieve their FACHE. I'm grateful for the thoughtful, engaged leaders and Board of HLNDV and look forward to another successful year in 2019!



Michael Eppheimer

MHSA, FACHE

Regent, American College of Healthcare Executives (ACHE) Delaware

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